



AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST
MULTIPLE AWARD SCHEDULE

SPECIAL ITEM NUMBER 518210C - CLOUD AND CLOUD-RELATED IT PROFESSIONAL SERVICES
SPECIAL ITEM NUMBER 54151S - INFORMATION TECHNOLOGY PROFESSIONAL SERVICES
SPECIAL ITEM NUMBER OLM – ORDER-LEVEL MATERIALS (OLM)

VVL Select, LLC*

*VVL Select, LLC is a joint venture between the following partners: Ecco Select Corporation (Mentor) and VVL Systems & Consulting, LLC (Protégé)
3000 Village Run Road #103-124
Wexford, PA 15090
(P) 410-864-8659 (F) 410-800-4393
<https://www.vvlselect.com>

Contract Number: **47QTCA22D0057**

Period Covered by Contract: **02/28/2022 - 02/27/2027**

General Services Administration
Federal Acquisition Service
Pricelist current through Modification #A815, dated 03/01/2022.

Products and ordering information in this Authorized Multiple Award Schedule Pricelist are also available on the GSA Advantage! System (<http://www.gsaadvantage.gov>).

CUSTOMER INFORMATION:

1a. Awarded Special Item Number(s):

SIN	Description
518210C	Cloud and Cloud-Related IT Professional Services
54151S	Information Technology Professional Services
OLM	Order-Level Materials (OLM)

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract: See page 4.

1c. Descriptions of all corresponding commercial job titles with experience, functional responsibility and education are provided beginning on page 8.

2. Maximum Order: 518210C - \$500,000
54151S - \$500,000
OLM - \$250,000

3. Minimum Order: \$100

4. Geographic Coverage: Worldwide

5. Point of Production: N/A

6. Prices Shown Herein are Net (discount deducted)

7. Quantity Discount: None

8. Prompt Payment Terms: Net 30

9. Foreign Items: None

10a. Time of Delivery: VVL Select, LLC shall deliver or perform services in accordance with the terms negotiated in an agency's order.

10b. Expedited Delivery: Consult with Contractor

10c. Overnight/2-Day Delivery: Consult with Contractor

10d. Urgent Requirements: Consult with Contractor

11. FOB Point: Destination

- 12a. Ordering Address:** GSA Schedules
ATTN: Vinicius Lima
3000 Village Run Road, #103-124
Wexford, PA 15090
(P) 410-864-8659 (F) (410) 800-4393
vlima@vvlselect.com
- 12b.** Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.
- 13. Payment Address:** Accounts Receivable
ATTN: Vinicius Lima
3000 Village Run Road, #103-124
Wexford, PA 15090
(P) 410-864-8659 (F) 410-800-4393
vlima@vvlselect.com
- 14. Warranty Provisions:** Contractor's Standard Warranty
- 15. Export Packing charges:** Not applicable
- 16. Terms and conditions of rental, maintenance, and repair:** Not applicable
- 17. Terms and conditions of installation:** Not applicable
- 18a. Terms and conditions of repair parts:** Not applicable
- 18b. Terms and conditions for any other services:** Not applicable
- 19. List of service and distribution points:** Not applicable
- 20. List of participating dealers:** Not applicable
- 21. Preventive maintenance:** Not applicable
- 22a. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants:**
Not applicable
- 22b.** VVL Select, LLC for Section 508 compliance information. The EIT standards can be found at:
<http://www.section508.gov>
- 23. Unique Entity Identifier (UEI) number:** T4JKYQ1XDHT3
- 24.** VVL Select, LLC is registered in the System for Award Management (SAM) database.



**GSA HOURLY RATES
SIN 518210C & SIN 54151S**

SIN	Labor Category	02/28/22	02/28/23	02/28/24	02/28/25	02/28/26
		– 02/27/23	– 02/27/24	– 02/27/25	– 02/27/26	– 02/27/27
518210C	Cloud - Analyst	\$99.75	\$103.54	\$107.47	\$111.56	\$115.80
518210C	Cloud - Developer	\$139.65	\$144.95	\$150.46	\$156.18	\$162.11
518210C	Cloud - Information Technology Consultant I	\$111.40	\$115.63	\$120.03	\$124.59	\$129.32
518210C	Cloud - Information Technology Consultant II	\$127.61	\$132.46	\$137.49	\$142.71	\$148.14
518210C	Cloud - Network Engineer II	\$149.62	\$155.31	\$161.21	\$167.34	\$173.69
518210C	Cloud - Network Engineer III	\$199.50	\$207.08	\$214.95	\$223.11	\$231.59
518210C	Cloud - Project Manager	\$124.74	\$129.49	\$134.41	\$139.51	\$144.81
518210C	Cloud - Project Manager II	\$149.45	\$155.13	\$161.03	\$167.15	\$173.50
518210C	Cloud - Project Manager III	\$163.16	\$169.36	\$175.79	\$182.47	\$189.41
518210C	Cloud - Security Systems Specialist I	\$73.76	\$76.57	\$79.48	\$82.50	\$85.63
518210C	Cloud - Security Systems Specialist II	\$86.67	\$89.96	\$93.38	\$96.93	\$100.62
518210C	Cloud - Security Systems Specialist III	\$113.38	\$117.69	\$122.16	\$126.81	\$131.63
518210C	Cloud - Software System Engineer	\$122.70	\$127.36	\$132.20	\$137.23	\$142.44
518210C	Cloud - Solutions Architect I	\$199.50	\$207.08	\$214.95	\$223.11	\$231.59
518210C	Cloud - Solutions Architect II	\$163.16	\$169.36	\$175.79	\$182.47	\$189.41
518210C	Cloud - Subject Matter Expert	\$204.54	\$212.32	\$220.38	\$228.76	\$237.45
518210C	Cloud - Subject Matter Expert I	\$152.57	\$158.37	\$164.39	\$170.64	\$177.12

518210C	Cloud - Subject Matter Expert II	\$164.38	\$170.63	\$177.12	\$183.85	\$190.83
518210C	Cloud - System Engineer I	\$70.92	\$73.62	\$76.41	\$79.32	\$82.33
518210C	Cloud - System Engineer II	\$88.70	\$92.07	\$95.56	\$99.20	\$102.97
54151S	IT - Analyst	\$89.77	\$93.18	\$96.73	\$100.40	\$104.22
54151S	IT - Application Engineer I	\$84.79	\$88.01	\$91.35	\$94.82	\$98.43
54151S	IT - Application Engineer II	\$92.63	\$96.15	\$99.80	\$103.59	\$107.53
54151S	IT - Application Programmer I	\$84.79	\$88.01	\$91.35	\$94.82	\$98.43
54151S	IT - Application Programmer II	\$88.78	\$92.15	\$95.65	\$99.29	\$103.06
54151S	IT - Application Programmer III	\$99.75	\$103.54	\$107.47	\$111.56	\$115.80
54151S	IT - Application Programmer IV	\$126.67	\$131.48	\$136.48	\$141.67	\$147.05
54151S	IT - Business Analyst I	\$116.16	\$120.57	\$125.15	\$129.91	\$134.84
54151S	IT - Business Analyst II	\$124.69	\$129.42	\$134.34	\$139.45	\$144.75
54151S	IT - Business Subject Matter Expert I	\$123.60	\$128.29	\$133.17	\$138.23	\$143.48
54151S	IT - Business Subject Matter Expert II	\$146.60	\$152.17	\$157.95	\$163.96	\$170.19
54151S	IT - Data Analyst I	\$84.79	\$88.01	\$91.35	\$94.82	\$98.43
54151S	IT - Data Analyst III	\$134.66	\$139.78	\$145.09	\$150.60	\$156.32
54151S	IT - Data Architect I	\$99.75	\$103.54	\$107.47	\$111.56	\$115.80
54151S	IT - Database Administrator I	\$94.76	\$98.36	\$102.10	\$105.98	\$110.01
54151S	IT - Database Administrator II	\$127.61	\$132.46	\$137.49	\$142.71	\$148.14
54151S	IT - Help Desk I	\$57.85	\$60.05	\$62.33	\$64.70	\$67.16
54151S	IT - Help Desk II	\$96.76	\$100.43	\$104.25	\$108.21	\$112.32
54151S	IT - Information Technology Subject Matter Expert I	\$114.66	\$119.02	\$123.54	\$128.23	\$133.11

54151S	IT - Information Technology Subject Matter Expert II	\$130.23	\$135.18	\$140.32	\$145.65	\$151.18
54151S	IT - Information Technology Subject Matter Expert III	\$163.59	\$169.80	\$176.26	\$182.95	\$189.91
54151S	IT - Information Technology Subject Matter Expert IV	\$199.50	\$207.08	\$214.95	\$223.11	\$231.59
54151S	IT - Junior Analyst	\$74.81	\$77.65	\$80.60	\$83.67	\$86.85
54151S	IT - Network Engineer I	\$109.72	\$113.89	\$118.22	\$122.71	\$127.38
54151S	IT - Network Engineer II	\$131.67	\$136.67	\$141.86	\$147.26	\$152.85
54151S	IT - Network Engineer III	\$148.01	\$153.63	\$159.47	\$165.53	\$171.82
54151S	IT - Program Manager	\$163.59	\$169.80	\$176.26	\$182.95	\$189.91
54151S	IT - Project and Delivery Manager I	\$104.74	\$108.72	\$112.85	\$117.13	\$121.59
54151S	IT - Project Manager I	\$105.73	\$109.75	\$113.92	\$118.25	\$122.74
54151S	IT - Project Manager II	\$124.69	\$129.42	\$134.34	\$139.45	\$144.75
54151S	IT - Quality Assurance Analyst I	\$89.77	\$93.18	\$96.73	\$100.40	\$104.22
54151S	IT - Senior Consultant I	\$114.71	\$119.07	\$123.59	\$128.29	\$133.17
54151S	IT - Senior Consultant II	\$124.69	\$129.42	\$134.34	\$139.45	\$144.75
54151S	IT - Senior Consultant III	\$179.55	\$186.37	\$193.45	\$200.80	\$208.43
54151S	IT - Senior Project Manager	\$139.65	\$144.95	\$150.46	\$156.18	\$162.11
54151S	IT - Software Architect II	\$151.87	\$157.64	\$163.63	\$169.85	\$176.30
54151S	IT - Software Developer /Programmer II	\$124.69	\$129.42	\$134.34	\$139.45	\$144.75
54151S	IT - Software Developer /Programmer III	\$149.62	\$155.31	\$161.21	\$167.34	\$173.69
54151S	IT - Software Engineer I	\$134.66	\$139.78	\$145.09	\$150.60	\$156.32
54151S	IT - Subject Matter Expert I	\$204.48	\$212.25	\$220.32	\$228.69	\$237.38
54151S	IT - Subject Matter Expert II	\$139.65	\$144.95	\$150.46	\$156.18	\$162.11

54151S	IT - System Administrator I	\$53.35	\$55.37	\$57.48	\$59.66	\$61.93
54151S	IT - Test Engineer I	\$81.12	\$84.20	\$87.40	\$90.72	\$94.17
54151S	IT - Test Engineer II	\$85.14	\$88.37	\$91.73	\$95.21	\$98.83
54151S	IT - Test Engineer IV	\$119.70	\$124.25	\$128.97	\$133.87	\$138.96
54151S	IT - User Experience Designer I	\$92.77	\$96.29	\$99.95	\$103.75	\$107.69
54151S	IT - User Experience Designer II	\$99.75	\$103.54	\$107.47	\$111.56	\$115.80
54151S	IT - User Experience Designer IV	\$134.66	\$139.78	\$145.09	\$150.60	\$156.32
54151S	IT - Web Developer I	\$94.76	\$98.36	\$102.10	\$105.98	\$110.01

Labor Category Descriptions

SIN 518210C

Cloud - Analyst

Functional Responsibilities: Assists in collecting and organizing information required for preparation of user manuals, training materials, installation guides, proposals, and reports. Edits functional descriptions, system specifications, user manuals, special reports, or any other customer deliverables and documents. Assists in performing financial and administrative functions. Provides functional guidance, supervision, technical support, training, and Quality Assurance (QA) / Quality Control (QC) to Associate personnel. Certifications in Public Cloud Providers (CSP) a plus, including direct experience in deploying cloud native solutions in Amazon Web Services (AWS), Microsoft Azure, and other relevant CSPs.

Minimum Education: Associate's

Minimum Experience: 3 years

Cloud - Developer

Functional Responsibilities: Specializes in software development for cloud computing systems and provides guidance on how the system should operate to support programmers who help write the program code. Responsible for overseeing the development of system software, including maintenance and proper operation. Designs software for new systems or upgrade of existing systems. Experience with Agile Methodologies and DevOps processes often used in Cloud based software development engagements required. Certifications on public cloud service providers a plus.

Minimum Education: Bachelor's

Minimum Experience: 6 years

Cloud - Information Technology Consultant I

Functional Responsibilities: Assists in the design, development, analysis, and implementation of cloud solutions; works under general supervision; does related work as required. Works from specifications to develop and modify systems and applications; participates in the design, coding, testing, debugging, and documentation of systems; assists in the definition of limited design specifications and parameters; assists Engineers or Analysts with the hardware / software integration of the application; assists in the analysis of system architecture requirements; may customize purchased applications; participates in the research of emerging technologies to determine impacts on application execution; analyzes and documents client needs and requirements; assists with writing, modifying, and maintaining technical documentation and specifications such as user manuals, system documentation, and training materials; performs integration testing and support of various computer operating and/or network systems; troubleshoots and provides customer support for cloud solutions; maintains current knowledge of relevant cloud, hardware and software applications as assigned. Possesses experience in cloud solutions such as Microsoft Azure or Amazon AWS.

Minimum Education: Bachelor's

Minimum Experience: 2 years

Cloud - Information Technology Consultant II

Functional Responsibilities: Manages and implements large, complex Information Technology (IT) systems. Experienced in advising senior executives on effective utilization of IT systems and reengineering to meet business objectives. Identifies user requirements and describes services available or refers inquiries to other staff within installation. Provides technical support of a limited scope to users experience or technical and assists them in defining and solving computing training problems within well-defined areas of responsibility. Assists in preparing documentation of supported products for other staff members and users. Assists in preparing user training materials and conducts training sessions as assigned. Performs programming tasks of limited scope to assist users. Possesses experience with Agile Methodologies and DevOps processes often used in Cloud based software development engagements. Certifications on public cloud service providers a plus.

Minimum Education: Bachelor's

Minimum Experience: 6 years

Cloud - Network Engineer II

Functional Responsibilities: Provides technical engineering assistance to all phases of network relevant development, operation, and management. Monitors network topologies and develops and evaluates alternative utilization or configuration options. Conducts performance and trend analysis. Develops processes and training programs to enhance network performance and reliability. Conducts network testing, technology insertion, and developmental software application testing as required. Provides functional guidance, supervision, technical support, training, and QA/QC to Associate personnel. Experience with cloud-native networking technologies a plus, including distributed and high-availability/high-resiliency architecture design.

Minimum Education: Bachelor's

Minimum Experience: 4 years

Cloud - Network Engineer III

Functional Responsibilities: Provides technical engineering assistance to all phases of network development, operation, and management. Monitors network topologies and develops and evaluates alternative utilization or configuration options. Monitors and reports network performance analysis. Assists in network testing, technology insertion, developmental software applications, and evaluation/testing as required. Possesses experience with cloud-native networking technologies a must, including distributed and high-availability/high-resiliency architecture design.

Minimum Education: Bachelor's

Minimum Experience: 6 years

Cloud - Project Manager

Functional Responsibilities: Serves as the Project Manager (PM) for a large, complex Task Order (TO) (or a group of TOs affecting the same common/standard/ migration system) and shall assist the Program Manager in working with the Government Contracting Officer (CO), the TO-level TMs, Government management personnel, relevant and customer agency representatives. Under the experience guidance of the Program Manager, responsible for the overall management of the specific TO(s) and ensuring that the technical solutions and schedules in the task order are implemented in a timely manner. Performs enterprise-wide horizontal integration planning and interfaces to other functional systems. Possesses experience with Agile Methodologies and DevOps processes often used in Cloud based software development engagements. Certifications on public cloud service providers a plus.

Minimum Education: Bachelor's

Minimum Experience: 5 years

Cloud - Project Manager II

Functional Responsibilities: Serves as the Project Manager (PM) for a large, complex TO (or a group of task orders affecting the same common/standard/ migration system) and shall assist the Program Manager in working with the Government CO, the TO-level TMs, Government management personnel, relevant and customer agency representatives. Under the experience guidance of the Program Manager, responsible for the overall management of the specific TO (s) and ensuring that the technical solutions and schedules in the TO are implemented in a timely manner. Performs enterprise-wide horizontal integration planning and interfaces to other functional systems.

Minimum Education: Bachelor's

Minimum Experience: 6 years

Cloud - Project Manager III

Functional Responsibilities: Responsible for large, complex TOs and shall work with the Government management personnel and customer agency representatives. Responsible for the overall management of the specific TO(s) and ensuring that the technical solutions and schedules in the TO are implemented in a timely manner. Performs enterprise-wide integration planning and interfaces to other functional systems. Directs completion of tasks within estimated time frames and budget constraints. Schedules and assigns duties to subordinates and subcontractors and ensures assignments are completed as directed. Enforces work standards and reviews/resolves work discrepancies to ensure compliance with contract requirements. Reports in writing and orally to contractor management and Government representatives. Provides competent leadership and responsible program direction through successful performance of a variety of detailed, diverse elements of project transitioning. Plans and directs technological improvements and project management implementation. Manages a diverse group of functional activities and subordinate groups of technical and administrative personnel. Provides business, technical, and personnel management across multiple projects, such as engineering studies, computer applications, and systems development. Possesses experience in cloud solutions such as Microsoft Azure or Amazon AWS.

Minimum Education: Bachelor's

Minimum Experience: 8 years

Cloud - Security Systems Specialist I

Functional Responsibilities: Conducts risk assessment and provides recommendations for application design for cloud based solutions. Analyzes and defines security requirements within a cloud environment. Supports developing solutions that meet cloud network security requirements.

Minimum Education: Bachelor's

Minimum Experience: 4 years

Cloud - Security Systems Specialist II

Functional Responsibilities: Conducts risk assessment and provides recommendations for application design for cloud based solutions. Analyzes and defines security requirements within a cloud environment. Supports developing solutions that meet cloud network security requirements along with integration and implementation of the network security solution. Performs vulnerability/risk analyses of cloud infrastructure and tenant applications during all phases of the system development lifecycle. Acts as a technical point of escalation.

Minimum Education: Bachelor's

Minimum Experience: 6 years

Cloud - Security Systems Specialist III

Functional Responsibilities: Owns and manages the development of InfoSec engineering designs and implementation. Identifies security issues and risks, and develop mitigation plans for cloud implementations. Architect, design, implement, support, and evaluate security-focused tools and services. Oversees assessment and mitigation of system security threats/risks throughout the program life cycle; validation of system security requirements definition and analysis; establishing system security designs; implementing security designs in hardware, software, data, and procedures; verification of security requirements; performing system certification and accreditation planning and testing and liaison activities; and supporting secure systems operations and maintenance. Liaisons with various internal and external groups for security mapping and overall solution integration activities.

Minimum Education: Bachelor's

Minimum Experience: 8 years

Cloud - Software System Engineer

Functional Responsibilities: Provides top-level technical expertise, including performing in-depth and complex software systems programming and analysis. Designs architectures to include the hardware and communications to support the total requirements as well as provide for e in a present and future cross-functional requirements and interfaces. Ensures these systems are compatible and in Engineering field compliance with the standards for open systems and or technical architectures. Determines and identifies high-level training functional and technical requirements based on interactions with the user community and knowledge of the enterprise architecture. Identifies, assesses, and presents options for meeting the functional and technical requirements including hardware and software updates or

upgrades. Formulates and defines specifications for operating system applications or modifies and maintains existing applications using engineering releases and utilities from the manufacturer. Creates detailed design specifications for use by software development staff members. Interacts with project management to plan project schedules and technical direction. Responsible for developing high-level system design diagrams and for program design, coding, testing, debugging, and documentation. Instructs, directs, and checks the work of other task personnel. Responsible for QA review and the evaluation of existing and new software products. Possesses experience with Agile Methodologies and DevOps processes often used in Cloud based software development engagements. Certifications on public cloud service providers a plus. Direct experience in DevOps pipelines and cloud-native software development.

Minimum Education: Bachelor's

Minimum Experience: 4 years

Cloud - Solutions Architect I

Functional Responsibilities: Responsible for new cloud architecture design, development, and integration of new architectural features into existing cloud infrastructures while maintaining the integrity and security of enterprise-wide cyber systems and networks. Leads a multi-disciplined teams in the design and implementation of the cybersecurity system architecture. Able to apply cyber security standards, directives, guidance, and policies to a cloud architectural framework. Compiles industry best practices and lessons learned into future iterations and new designs for the cloud hosting environment. Provides experience in the systems engineering lifecycle and specific cyber security initiatives relating to cloud architectural design and development.

Minimum Education: Bachelor's

Minimum Experience: 4 years

Cloud - Solutions Architect II

Functional Responsibilities: Responsible for new cloud architecture design, development, and integration of new architectural features into existing cloud infrastructures while maintaining the integrity and security of enterprise-wide cyber systems and networks. Lead multi-disciplined teams in the design and implementation of the cybersecurity system architecture. Able to apply cyber security standards, directives, guidance, and policies to a cloud architectural framework. Compiles industry best practices and lessons learned into future iterations and new designs for the cloud hosting environment. Provides broad based experience in the systems engineering lifecycle and specific cyber security initiatives relating to cloud architectural design and development. Resolves cloud architecture implementation issues during integration and test. Interfaces with internal and external entities for various solution related activities.

Minimum Education: Bachelor's

Minimum Experience: 6 years

Cloud - Subject Matter Expert

Functional Responsibilities: Responsible for new cloud architecture design, development, and integration of new architectural features into existing cloud infrastructures while maintaining the integrity and security of enterprise-wide cyber systems and networks. Ability to lead multi-disciplined teams in design and implementation of complex requirements involving one or multiple cloud service providers. Possesses deep knowledge and expertise in one or multiple cloud service providers, with experience with one or multiple cloud services. Able to apply cyber security standards, directives, guidance, and policies to a cloud architectural framework. Compiles industry best practices and lessons learned into future iterations and new designs for the cloud hosting environment. Resolves cloud architecture implementation issues during integration and test. Interfaces with internal and external entities for various solution related activities.

Minimum Education: Bachelor's

Minimum Experience: 10 years

Cloud - Subject Matter Expert I

Functional Responsibilities: Serves as a junior-level subject matter technical expert in areas relating to cloud solutions and systems. Provides guidance to the technical staff on technology innovations, knowledge, procedures, processes, and policies reflecting detailed knowledge of functional areas included in contract. Possesses experience in cloud solutions such as Microsoft Azure or Amazon AWS.

Minimum Education: Bachelor's

Minimum Experience: 6 years

Cloud - Subject Matter Expert II

Functional Responsibilities: Develops requirements from a cloud project's inception to its conclusion for simple to moderately complex systems. Assists other senior consultants with analysis and evaluation, and with the preparation of recommendations for system improvements, optimization, development, and/or maintenance efforts in the following specialties: information systems architecture, networking, telecommunications, automation, communications protocols, risk management/electronic analysis, software lifecycle management, software development methodologies, and modeling and simulation. Possesses experience in cloud solutions such as Microsoft Azure or Amazon AWS.

Minimum Education: Bachelor's

Minimum Experience: 8 years

Cloud - System Engineer I

Functional Responsibilities: Drives the stability and sustainability of the cloud-based networks, software systems for scaling and reliable operations. Performs system integration, verification and validation and supportability and effectiveness analyses for total systems. Creates proactive engineering mechanisms that will enable the team to manage the health of a number of distributed VMs. Performs functional analysis, timeline analysis and trade studies.

Minimum Education: Bachelor's

Minimum Experience: 4 years

Cloud - System Engineer II

Functional Responsibilities: Drives the stability and sustainability of the cloud-based networks, software systems for scaling and reliable operations. Performs system integration, verification and validation, and supportability and effectiveness analyses for total systems. Creates proactive engineering mechanisms that will enable the team to manage the health of a number of distributed VMs. Performs functional analysis, timeline analysis, detail trade studies, requirements allocation, and interface definition studies for hardware and software specifications. Utilizes trends and metrics to identify opportunities for improvements within existing frameworks, tools, and processes.

Minimum Education: Bachelor's

Minimum Experience: 6 years

SIN 54151S

IT - Analyst

Functional Responsibilities: Formulates and defines IT scope and objectives. Devises or modifies procedures to solve complex problems considering capacity and limitations, operating time, and form of desired results. Prepares detailed specifications. Designs, tests, and documents those programs. Competent to work at the highest technical level. May be responsible for completion of a phase of a project. Regularly provides guidance and training to less-experienced Analysts.

Minimum Education: Bachelor's

Minimum Experience: 4 years

IT - Application Engineer I

Functional Responsibilities: Analyzes company functions, processes, and activities to improve computer-based business applications for the most effective use of money, materials, equipment, and people. Utilizes available computer systems resources and personnel to carry out analysis to support management's quest for performance improvement. Reviews and analyzes information, forecasts, methods, schedules, systems, processes, and procedures. Determines most useful business solutions for the company. Recommends alternative solutions to management as to courses of action that best meet the organization's goals.

Minimum Education: Bachelor's

Minimum Experience: 2 years

IT - Application Engineer II

Functional Responsibilities: Plans, designs, develops, redesigns, or enhances, installs, and implements various technology products, like specialty and other computer or industry equipment and systems, and enhances computer programs. Applies knowledge of software and programming to develop and test computer systems and produce the necessary outcome for clients. Drafts technical white papers that help people better understand the technology behind them, and assists in providing instructions that help the client better understand the nature and applications of a specific product.

Minimum Education: Bachelor's

Minimum Experience: 4 years

IT - Application Programmer I

Functional Responsibilities: Under general supervision, understands requirements and how they translate in application features. Collaborate with a team of IT professionals to set specifications for new applications. Designs creative prototypes according to specifications. Writes high quality source code to program complete applications within deadlines. Performs unit and integration testing before launch. Conducts functional and non-functional testing. Troubleshoots and debugs applications. Evaluates existing applications to reprogram, update, and add new features. Develops technical documents and materials to accurately represent application design and code.

Minimum Education: Bachelor's

Minimum Experience: 2 years

IT - Application Programmer II

Functional Responsibilities: Under general supervision, understands requirements and how they translate in application features. Collaborates with a team of IT professionals to set specifications for new applications. Designs creative prototypes according to specifications. Writes high quality source code to program complete applications within deadlines. Performs unit and integration testing before launch. Conducts functional and non-functional testing. Troubleshoots and debugs applications. Evaluates existing applications to reprogram, update, and add new features. Develops technical documents and materials to accurately represent application design and code.

Minimum Education: Bachelor's

Minimum Experience: 4 years

IT - Application Programmer III

Functional Responsibilities: Understands requirements and how they translate in application features. Collaborates with a team of IT professionals to set specifications for new applications. Designs creative prototypes according to specifications. Writes high quality source code to program complete applications within deadlines. Performs unit and integration testing before launch. Conducts functional and non-functional testing. Troubleshoots and debugs applications. Evaluates existing applications to reprogram, update, and add new features. Develops technical documents and materials to accurately represent application design and code. May supervise others.

Minimum Education: Bachelor's

Minimum Experience: 6 years

IT - Application Programmer IV

Functional Responsibilities: Understands requirements and how they translate in application features. Collaborates with a team of IT professionals to set specifications for new applications. Designs creative prototypes according to specifications. Writes high quality source code to program complete applications within deadlines. Performs unit and integration testing before launch. Conducts functional and non-functional testing. Troubleshoots and debugs applications. Evaluates existing applications to reprogram, update, and add new features. Develops technical documents and materials to accurately represent application design and code. May supervise others.

Minimum Education: Bachelor's

Minimum Experience: 8 years

IT - Business Analyst I

Functional Responsibilities: Analyzes company functions, processes, and activities to improve computer-based business applications for the most effective use of money, materials, equipment, and people. Utilizes available computer systems resources and personnel to carry out analysis to support

management's quest for performance improvement. Reviews and analyzes information, forecasts, methods, schedules, systems, processes, and procedures. Determines most useful business solutions for the company. Recommends alternative solutions to management as to courses of action that best meet the organization's goals.

Minimum Education: Bachelor's

Minimum Experience: 2 years

IT - Business Analyst II

Functional Responsibilities: Analyzes company functions, processes, and activities to improve computer-based business applications for the most effective use of money, materials, equipment, and people. Utilizes available computer systems resources and personnel to carry out analysis to support management's quest for performance improvement. Reviews and analyzes information, forecasts, methods, schedules, systems, processes, and procedures. Determines most useful business solutions for the company. Recommends alternative solutions to management as to courses of action that best meet the organization's goals.

Minimum Education: Bachelor's

Minimum Experience: 4 years

IT - Business Subject Matter Expert I

Functional Responsibilities: Under general supervision, applies subject expertise in evaluating business operations and processes. Identifies areas where technical solutions would improve business performance. Consults across business operations, providing mentorship, and contributing specialized knowledge. Recommends technical solutions and determining software development requirements. Provides subject expertise and guidance to IT developers during the software development life cycle. Oversees the development, testing, and implementation of technical solutions. Determines whether technical solutions meet defined requirements. Verifies technical reference information, including user guides, training manuals, and system requirements. Ensures accurate representation of expertise prior to the distribution of technical solutions to end-users. Documents processes and disseminating information to all relevant stakeholders.

Minimum Education: Bachelor's

Minimum Experience: 2 years

IT - Business Subject Matter Expert II

Functional Responsibilities: Under general supervision, applies subject expertise in evaluating business operations and processes. Identifies areas where technical solutions would improve business performance. Consults across business operations, providing mentorship, and contributing specialized knowledge. Recommends technical solutions and determining software development requirements. Provides subject expertise and guidance to IT developers during the software development life cycle. Oversees the development, testing, and implementation of technical solutions. Determines whether technical solutions meet defined requirements. Verifies technical reference information, including user guides, training manuals, and system requirements. Ensures accurate representation of expertise prior

to the distribution of technical solutions to end-users. Documents processes and disseminating information to all relevant stakeholders.

Minimum Education: Bachelor's

Minimum Experience: 4 years

IT - Data Analyst I

Functional Responsibilities: Assesses complex data systems and programs in support of ad-hoc and standing management or customer requests. Creates programs, methodologies, and files for analyzing and presenting data. Examines data quality, applications, and functions. Produces output and sustains operation. Researches new data sources and analytical tools. Contributes to new product development and improvement in product delivery and presentation. Develops awareness of and familiarity with issues and events affecting organization, department, and/or customer. Uses and supports database applications and analytical tools. Uses timely and appropriate participation of users/customers in data collection and query systems.

Minimum Education: Bachelor's

Minimum Experience: 2 years

IT - Data Analyst III

Functional Responsibilities: Owns development, maintenance, and delivery of business intelligence reporting. Leads analysis and generates reports that track the performance of campaigns and product launches, as well as conducting competitive analysis and research on best practices and market trends within digital analytics. Creates strategic analytics deliverables/components as part of a contribution to a holistic strategy and contributes to client presentations. Defines, builds, and delivers standard and ad hoc ecommerce reports. Works with Strategists to cull out insights from data and research to create integrated strategy deliverables. Harmonizes disparate data sources and resolve data issues. Uncovers digital insights and provide thought leadership in a collaborative, cross-functional environment. Has the ability to synthesize insights and provide recommendations for clients based on their business objectives. Attends and participates in client presentations. Leads measurement strategy while working directly with internal and external teams. Practices real time performance management. Act as day-to-day analytics lead on assigned projects.

Minimum Education: Bachelor's

Minimum Experience: 6 years

IT - Data Architect I

Functional Responsibilities: Designs and implements effective IT database solutions and models to store and retrieve data. Examines and identifies database structural necessities by evaluating client operations, applications, and programming. Assesses database implementation procedures to ensure they comply with internal and external regulations. Prepares accurate database design and architecture reports for management and executive teams. Oversees the migration of data from legacy IT systems to new solutions. Monitors the system performance by performing regular tests, troubleshooting, and integrating new features. Actively seeks to remain technically current and increase expertise and

abilities. Recommends solutions to improve new and existing database systems. Educates staff members through training and individual support. Offers support by responding to system problems in a timely manner.

Minimum Education: Bachelor's

Minimum Experience: 4 years

IT - Database Administrator I

Functional Responsibilities: Under general supervision, participates in the design, creation, and maintenance of computerized databases. Responsible for QC and auditing of databases to ensure accurate and appropriate use of data. Works with management to develop database strategies to support company needs. Consults with and advises users on access to various databases. Works directly with users to resolve data conflicts and inappropriate data usage. Directs the maintenance and use of the corporate data dictionary.

Minimum Education: Bachelor's

Minimum Experience: 2 years

IT - Database Administrator II

Functional Responsibilities: Under general supervision, participates in the design, creation, and maintenance of computerized databases. Responsible for QC and auditing of databases to ensure accurate and appropriate use of data. Works with management to develop database strategies to support company needs. Consults with and advises users on access to various databases. Works directly with users to resolve data conflicts and inappropriate data usage. Directs the maintenance and use of the corporate data dictionary.

Minimum Education: Bachelor's

Minimum Experience: 4 years

IT - Help Desk I

Functional Responsibilities: Under general supervision, provide Tier 2 / Tier 3 level support to handle escalation issues, troubleshooting, and break fixes. Works closely with all levels to protect investment in technology through skillful life-cycle management, next-generation computing, and security practices by designing the processes and technologies required to implement, support, organize, modify, and otherwise maintain computer systems as they relate to end user devices (workstations and other endpoints): Evaluates tickets for ongoing performance and architecture improvement opportunities for reduction of endpoint incidents. Manages endpoints in a hybrid environment consisting of thin clients with virtualized desktops and physical PC workstations. Responsible for the platform and methodologies of PC Desktop Support including some hands-on problem solving, but will also have mid-level Microsoft Server, virtualization, and network support responsibilities. Adheres to organizational change management processes. Provides mentoring, education, guidance, assistance, and training for other team members regarding technical support processes and technologies.

Minimum Education: Bachelor's

Minimum Experience: 2 years

IT - Help Desk II

Functional Responsibilities: Under general supervision, provide Tier 2 / Tier 3 level support to handle escalation issues, troubleshooting, and break fixes. Works closely with all levels to protect investment in technology through skillful life-cycle management, next-generation computing, and security practices by designing the processes and technologies required to implement, support, organize, modify, and otherwise maintain computer systems as they relate to end user devices (workstations and other endpoints): Evaluates tickets for ongoing performance and architecture improvement opportunities for reduction of endpoint incidents. Manages endpoints in a hybrid environment consisting of thin clients with virtualized desktops and physical PC workstations. Responsible for the platform and methodologies of PC Desktop Support including some hands-on problem solving, but will also have mid-level Microsoft Server, virtualization, and network support responsibilities. Adheres to organizational change management processes. Provides mentoring, education, guidance, assistance, and training for other team members regarding technical support processes and technologies.

Minimum Education: Bachelor's

Minimum Experience: 4 years

IT - Information Technology Subject Matter Expert I

Functional Responsibilities: Provides extremely high-level subject matter proficiency for work described in the task. Provides advanced technical knowledge and analysis of highly specialized applications and operational environment, high-level functional systems analysis, design, integration, documentation, training, and implementation advice on complex problems that require a high level knowledge of the subject matter for effective implementation.

Minimum Education: Bachelor's

Minimum Experience: 8 years

IT - Information Technology Subject Matter Expert II

Functional Responsibilities: Provides extremely high-level subject matter proficiency for work described in the task. Provides advanced technical knowledge and analysis of highly specialized applications and operational environment, high-level functional systems analysis, design, integration, documentation, training, and implementation advice on complex problems that require a high level knowledge of the subject matter for effective implementation.

Minimum Education: Bachelor's

Minimum Experience: 10 years

IT - Information Technology Subject Matter Expert III

Functional Responsibilities: Provides extremely high-level subject matter proficiency for work described in the task. Provides advanced technical knowledge and analysis of highly specialized applications and operational environment, high-level functional systems analysis, design, integration, documentation,

training, and implementation advice on complex problems that require a high level knowledge of the subject matter for effective implementation.

Minimum Education: Bachelor's

Minimum Experience: 12 years

IT - Information Technology Subject Matter Expert IV

Functional Responsibilities: Provides extremely high-level subject matter proficiency for work described in the task. Provides advanced technical knowledge and analysis of highly specialized applications and operational environment, high-level functional systems analysis, design, integration, documentation, training, and implementation advice on complex problems that require a high level knowledge of the subject matter for effective implementation.

Minimum Education: Bachelor's

Minimum Experience: 14 years

IT - Junior Analyst

Functional Responsibilities: Formulates and defines scope and objectives through research and fact-finding to develop or modify moderately complex systems/projects. Prepares detailed specifications from which programs will be written. Designs, tests, debugs, documents, and maintains those programs.

Minimum Education: Associate's

Minimum Experience: 2 years

IT - Network Engineer I

Functional Responsibilities: Under general supervision, analyze, design, install, configure, stabilize, optimize, and maintain network infrastructure and related technologies and equipment. Monitors network status, network connectivity, switch operation, firewalls, load balancing technology, and router configuration using various utilities and commands. Provides direction and recommendations regarding network configurations and installations.

Minimum Education: Bachelor's

Minimum Experience: 2 years

IT - Network Engineer II

Functional Responsibilities: Under general supervision, analyze, design, install, configure, stabilize, optimize, and maintain network infrastructure and related technologies and equipment. Monitors network status, network connectivity, switch operation, firewalls, load balancing technology, and router configuration using various utilities and commands. Provides direction and recommendations regarding network configurations and installations.

Minimum Education: Bachelor's

Minimum Experience: 4 year

IT - Network Engineer III

Functional Responsibilities: Supervises teams that analyze, design, install, configure, stabilize, optimize, and maintain network infrastructure and related technologies and equipment. Monitors network status, network connectivity, switch operation, firewalls, load balancing technology, and router configuration using various utilities and commands. Provides direction and recommendations regarding network configurations and installations.

Minimum Education: Bachelor's

Minimum Experience: 6 years

IT - Program Manager

Functional Responsibilities: Acts as overall program manager and central point of contact for program wide IT solution activities. Responsible for planning and executing a project. Prepares and maintains the project schedule and budget. Prepares and delivers status reports to the customer. Oversees all work and takes corrective action as necessary to ensure project success. Manages staffing, budget, prioritization, and other personnel matters. May serve as technical lead for the project.

Minimum Education: Bachelor's

Minimum Experience: 12 years

IT - Project and Delivery Manager I

Functional Responsibilities: Oversees a number of key functions within the IT department that enable the delivery of a high quality service to end users, and to ensure Service Support and Service Delivery processes are in place to meet business needs. This position is a stakeholder facing role, and requires that you establish and manage expectations within the business and drive the IT team to achieve those expectations to a high standard.

Minimum Education: Bachelor's

Minimum Experience: 2 years

IT - Project Manager I

Functional Responsibilities: Acts as manager and central point of contact for a specific IT project or task within the program. Responsible for planning and executing a project. Prepares and maintains the project schedule and budget. Prepares and delivers status reports to the customer. Primary Point-Of-Contact (POC) for the customer. Oversees all work and takes corrective action as necessary to ensure project success. Manages staffing, budget, prioritization, and other personnel matters. May serve as technical lead for the project.

Minimum Education: Bachelor's

Minimum Experience: 4 years

IT - Project Manager II

Functional Responsibilities: Serves as Project Manager (PM) for a large, complex IT-related Task Order (TO) or contract. Assists the Program Manager in working with the CO, contract, or task-level Contracting

Officer's Representative (COR), government management personnel, and customer agency representatives. Responsible for developing the Project Management Work Plan and other contract documents. Directs the day-to-day efforts of the contractor technical personnel. Ensures the quality of deliverable documents, software, engineering plans, or installations.

Minimum Education: Bachelor's

Minimum Experience: 8 years

IT - Quality Assurance Analyst I

Functional Responsibilities: Evaluates all components associated with hardware, software, network, systems, or communications and associated documentation. Performs basic QC checks as directed. Participates in formal and informal reviews to evaluate adherence to requirements and specifications and determines quality. Performs and leads tests of software to ensure proper operation and freedom from defects. May create test data for applications. Documents and works to resolve all complex problems. Reports progress on problem resolution to management. Devises improvements to current procedures and develops models of possible future configurations. Performs complex workflow analysis and recommends quality improvements.

Minimum Education: Bachelor's

Minimum Experience: 2 years

IT - Senior Consultant I

Functional Responsibilities: Works with end user groups to evaluate and solve IT problems. Evaluates existing systems and/or user needs to analyze, design, recommend, and implement changes.

Minimum Education: Bachelor's

Minimum Experience: 6 years

IT - Senior Consultant II

Functional Responsibilities: Works with end user groups to evaluate and solve IT problems. Evaluates existing systems and/or user needs to analyze, design, recommend, and implement changes.

Minimum Education: Bachelor's

Minimum Experience: 8 years

IT - Senior Consultant III

Functional Responsibilities: Implements network systems to support client needs. Administrates the installation of operating systems, network systems, and hardware. Identifies the needs of the client based on their business and industry. Maintains and enhances equipment and systems.

Minimum Education: Bachelor's

Minimum Experience: 10 years

IT - Senior Project Manager

Functional Responsibilities: Manages, coordinates, and establishes priorities for complete life-cycle of IT projects including the planning, design, programming, testing, and implementation of solutions designed to meet the project requirements. Determines project needs and acquires resources required for the success of the project. Designs project plans which identify needs and define major tasks and milestones, based on scope, resources, budget, and personnel. Directs technological research by studying organization goals, strategies, practices, and user projects.

Minimum Education: Bachelor's

Minimum Experience: 10 years

IT - Software Architect II

Functional Responsibilities: Participates in the design, development, analysis, and implementation of software operating systems and software application programs; works under general supervision; performs software operating systems and application engineering, including full life cycle design and development; works from specifications to develop and modify operating systems and software applications; participates in the design, coding, testing, debugging, and documentation of programs; participates in the definition of limited design specifications and parameters; assists Engineers or Analysts with the hardware/software integration of the application or utility into software operating systems; analyzes system architecture requirements; performs requirements acquisition and definition and data analysis; may customize purchased applications; performs technical and subject matter research on emerging technologies to determine impacts on application execution; analyzes and documents client needs and requirements; participates in writing, modifying, and maintaining technical documentation and specifications such as user manuals, system documentation, and training materials; performs integration testing and support of various computer operating and/or network systems; troubleshoots and provides customer support for software operating system and application issues; maintains current knowledge of relevant hardware and software applications as assigned; and participates in special projects as required.

Minimum Education: Bachelor's

Minimum Experience: 4 years

IT - Software Developer /Programmer II

Functional Responsibilities: Under general direction, participates as high-level technical expert in design development, coding, testing, and debugging new software or significant enhancements to existing software. Works with technical staff to understand problems with software and develops specifications to resolve them. Resolves customer complaints and responds to suggestions for improvements and enhancements. Participates in the development of software user manuals. May act as team leader on less complex projects. Assists in training less experienced software development staff.

Minimum Education: Bachelor's

Minimum Experience: 4 years

IT - Software Developer /Programmer III

Functional Responsibilities: Leads and participates as high-level technical expert in design development, coding, testing, and debugging new software or significant enhancements to existing software. Works with technical staff to understand problems with software and develops specifications to resolve them. Resolves customer complaints and responds to suggestions for improvements and enhancements. Participates in the development of software user manuals. Assists in training less experienced software development staff.

Minimum Education: Bachelor's

Minimum Experience: 6 years

IT - Software Engineer I

Functional Responsibilities: Assists in providing technical knowledge and analysis of highly specialized applications and operational environment, high-level functional systems analysis, design, integration, documentation, and implementation advice on exceptionally complex problems that necessitate high-level knowledge of the subject matter for effective implementation. Assists in all phases of software development with emphasis on the planning, analysis, modeling, simulation, testing, integration, documentation, and presentation phases.

Minimum Education: Bachelor's

Minimum Experience: 2 years

IT - Subject Matter Expert

Functional Responsibilities: Under broad direction, provides expert support, analysis, and research into especially complex problems, and processes relating to the subject matter. Serves as technical expert on high-level project teams providing technical direction, interpretation, and alternatives. Thinks independently and demonstrates superior written and oral communications skills. Possesses a complete understanding and wide experience in the application of technical principles, theories, and concepts in the field. Provides technical solutions to a wide range of difficult problems. Solutions are imaginative, thorough, practicable, and consistent with organizational objectives. Works under only general direction. Independently determines and develops approach to solutions. Contributes to the completion of specific programs and projects. Possesses expertise in a particular area of IT (e.g., Information Systems Architecture, Telecommunications Systems Design, Architecture, Implementation, Information Systems Integration, Software Development Methodologies, Security Engineering, Communications, and Network Systems Management) or a specific functional area (e.g., finance, logistics, and operations research).

Minimum Education: Bachelor's

Minimum Experience: 6 years

IT - Subject Matter Expert I

Functional Responsibilities: This position performs in highly specialized subject areas, such as Telecommunications, Information Assurance (IA), Financial Systems, Business Process Re-Engineering (BPR), Human Factors Engineering (HFE), and Systems Design or Engineering. The Subject Matter Expert

(SME) provides technical and/or specialized guidance concerning complex problems or challenges in the subject matter field. Performs analysis and studies, prepares reports, and gives presentations. Works independently or as a member of a team.

Minimum Education: Bachelor's

Minimum Experience: 4 years

IT - System Administrator I

Functional Responsibilities: Under general supervision, monitors and reacts to custom alarms, customer tickets and inbound calls. Facilitates timely resolution of alarms and incident ticket through advanced troubleshooting, operating procedures, and tools. Responds to customer inquiries, alarms, and brings systems into full operation, as well as provides value-add support by reviewing and monitoring alarms and tickets for change and problem management activities. Works closely with infrastructure, development, and engineering teams. May supervise others.

Minimum Education: Bachelor's

Minimum Experience: 2 years

IT - Test Engineer I

Functional Responsibilities: Under general supervision, supplies testing programs to new software. Identifies bugs in new systems and understanding how to resolve them. Generates reports describing defects and resolutions. Ensures that new software products are ready for consumer use.

Minimum Education: Bachelor's

Minimum Experience: 2 years

IT - Test Engineer II

Functional Responsibilities: Under general supervision, supplies testing programs to new software. Identifies bugs in new systems and understanding how to resolve them. Generates reports describing defects and resolutions. Ensures that new software products are ready for consumer use. Works with development teams to prevent issues with new products.

Minimum Education: Bachelor's

Minimum Experience: 4 years

IT - Test Engineer IV

Functional Responsibilities: Supplies testing programs to new software. Identifies bugs in new systems and understanding how to resolve them. Generates reports describing defects and resolutions. Ensures that new software products are ready for consumer use. Works with development teams to prevent issues with new products. May supervise others.

Minimum Education: Bachelor's

Minimum Experience: 8 years

IT - User Experience Designer I

Functional Responsibilities: Under general supervision, manages the User Experience from strategy to wireframe. Communicates clearly about design, from delivering persuasive presentations to writing detailed annotations. Works with others to leverage primary research, personas, task analysis, and heuristic and competitive reviews to craft industry-leading user experiences. Crafts and conducts stakeholder interviews with everyone from SMEs to C-level executives to determine business/site objectives. Creates information design and navigation systems for internet, intranet and extranet sites, as well as online and mobile applications. Creates and refines user-experience thought expressed as deliverables, including task and gap analyses, content analysis, and strategy and feature/functionality matrices; usage scenarios; site maps; wireframes; flow diagrams; and user-requirements documents. Prepares and presents design recommendations based on business goals, user research, User-Centered Design (UCD), and IA principles. Consistently delivers designs on a deadline.

Minimum Education: Bachelor's

Minimum Experience: 2 years

IT - User Experience Designer II

Functional Responsibilities: Under general supervision, manages the User Experience from strategy to wireframe. Communicates clearly about design, from delivering persuasive presentations to writing detailed annotations. Works with others to leverage primary research, personas, task analysis, and heuristic and competitive reviews to craft industry-leading user experiences. Crafts and conducts stakeholder interviews with everyone from SMEs to C-level executives to determine business/site objectives. Creates information design and navigation systems for internet, intranet and extranet sites, as well as online and mobile applications. Creates and refines user-experience thought expressed as deliverables, including task and gap analyses, content analysis and strategy, and feature/functionality matrices; usage scenarios; site maps; wireframes; flow diagrams; and user-requirements documents. Prepares and presents design recommendations based on business goals, user research, UCD, and IA principles. Consistently delivers designs on a deadline.

Minimum Education: Bachelor's

Minimum Experience: 4 years

IT - User Experience Designer IV

Functional Responsibilities: Manages the User Experience from strategy to wireframe. Supervises and leads teams of Experience Architects and Senior Experience Architects. Mentors and monitors the User Experience (UX) team to grow them as professionals. Communicates clearly about design, from delivering persuasive presentations to writing detailed annotations. Works with others to leverage primary research, personas, task analysis, and heuristic and competitive reviews to craft industry-leading user experiences. Crafts and conducts stakeholder interviews with everyone from SMEs to C-level executives to determine business/site objectives. Creates information design and navigation systems for internet, intranet and extranet sites, as well as online and mobile applications. Creates and refines UX thought expressed as deliverables, including task and gap analyses, content analysis, and strategy and feature/functionality matrices; usage scenarios; site maps; wireframes; flow diagrams; and

user-requirements documents. Prepares and presents design recommendations based on business goals, user research, UCD, and IA principles. Consistently delivers designs on a deadline.

Minimum Education: Bachelor's

Minimum Experience: 8 years

IT - Web Developer I

Functional Responsibilities: Under general supervision, creates best-in-class websites and applications, completing all requirements and meeting usability expectations. Writes programming code that adheres to established development protocols and best practices. Determine scope, possibilities, and creative applications. Evaluates emerging technologies, performing proof of concepts, as well as documenting recommendations, strategies, and best practices. Supports existing and new product development through each phase of the life cycle, including requirements, development, QA, and implementation. Completes work within the established timeline and budget. Keeps abreast of the latest development techniques and languages. Shares knowledge with co-workers.

Minimum Education: Bachelor's

Minimum Experience: 2 years

Equivalent Degree

Associate's

Bachelor's

Master's

Doctorate

Experience

High School/GED + 2 years relevant experience

Associate's degree + 2 years relevant experience or High School/GED + 4 years relevant experience

Bachelor's + 2 years relevant experience or Associate's degree + 4 years relevant experience or High School/GED + 6 years of relevant experience

Master's + 2 years relevant experience or Bachelor's + 4 years or Associate's + 6 years relevant experience or High School/GED + 8 years relevant experience

Information Regarding the Joint Venture:

- VVL Select, LLC is a joint venture between the following partners: Ecco Select Corporation (Mentor) and VVL Systems & Consulting, LLC (Protégé)
- Mentor: Ecco Select Corporation holds GSA MAS Contract Number 47QRAA20D006F
- The joint venture partner(s) are prohibited from submitting competing offers for FSS program orders and BPAs using either their own FSS program contract(s) or any joint venture FSS program contract(s) for which they are a joint venture partner.