VVL SELECT

YOUR TRUSTED PARTNER IN TECHNOLOGY

DME | O&M | CYBER SECURITY | HELP DESK | DATA SCIENCE | EMERGING TECHNOLOGIES | MANAGEMENT SERVICES | BUSINESS & PROFESSIONAL SERVICES

ABOUT VVL SELECT

VVL Select was founded in 2020 through strengths in IT Outsourcing, Managed Services, IT Infrastructure, Engineering, Application Development and Sustainment, and Talent Augmentation. The organization focuses on meeting customer demands by delivering agile, turnkey solutions by leveraging the most innovative technologies to enhance automation and optimization across your organization.

The VVL Select team has over 20 years of combined experience at the USDA, which enables our team to provide the "right-size" agile solutions to successfully manage a wide variety of projects and programs that transform business operations with the USDA mission at the heart of our decisions and partnership. Through our active contracts supporting the USDA data centers and service desks, we regularly support and are familiar with customers and applications across the USDA including AMS/APHIS, FPAC, FNS, FS, FSIS, and RD.

- SBA Certified 8(a) Program Participant
- UEI Code: T4JKYQ1XDHT3
- CAGE Code: 8STR8
- NAICS Codes: 518210, 519130, 541511, 541512, 541513, 541519, 541611
- GSA MAS SINs: 54151S, 518210C

CONTRACT VEHICLES

- **GSA MAS**
  Contract Number: 47QTCA22D0057

Full Spectrum of IT Based Managed Service Offerings & Capabilities

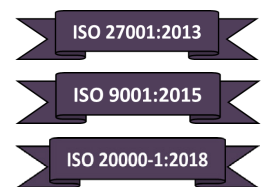**Exceptional Program Management & Service Delivery Focus**

Serving Public and Private Sector Clients Nationwide

ISO 9001:2015, 20000-1:2018, and 27001:2013 Certified

Executives with over 45 years of USDA, Federal, & DoD Supervisory experience

Industry Leading Staffing & Recruiting Experts

SBA Certified Small Disadvantaged Business

SBA U.S. Small Business Administration — 8(a) CERTIFIED

GSA — Multiple Award Schedule (MAS) Contract Holder

ISO 27001:2013
ISO 9001:2015
ISO 20000-1:2018

CMMISVC/3
CMMIDEV/3

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CAPABILITIES

Development, Modernization, & Enhancement
- Application Development/ Modernization
- Integrated Security & Testing
- DevSecOps

Operations & Maintenance (O&M)
- Cloud & Infrastructure Support
- Legacy Operations Sustainment
- Application/Database

Cyber Security
- Audit & Accreditation Services
- Network & Information Security
- Regulatory Standard Compliance

Help Desk
- Tier 1-3
- ITIL Implementation & Continuous Process Improvement
- 24x7x365 Support & Monitoring

Data Science
- Data Analytics and Visualization
- AI/ML/NLP
- Data Operations, Governance, & Integration

Emerging Technologies
- Robotic Process Automation
- Blockchain
- Cloud Services

Management Services
- Project Management
- Program Management
- Strategic Planning & Governance

Business & Professional Services
- Staffing & Recruiting
- Financial & CPIC
- Clerical & Administrative

USDA CLIENTELE

- Office of the Chief Information Officer
- Digital Infrastructure Services Center (DISC)
- Information Security Center (ISC)
- Farm Production and Conservation (FPAC)
- Food and Nutrition Service (FNS)
- Office of Procurement and Property Management (OPPM)
- Office of Inspector General (OIG)

CONTACT INFORMATION

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VVL SELECT'S RECENT USDA EXPERIENCE

USDA FNS: Application Support for Fresh Fruit & Vegetables Ordering & Receipt System (FFAVORS)

- DME, O&M, Architecture, Reporting, Testing, Security, Tier II-III Support
- Implemented agile development methods and requirement/user story and release management
- Migrated application from DoD server environment to USDA FedRAMP virtual cloud with 50% savings and no service interruption

USDA FPAC-BC Consolidated Service Desk (Mahogany)

- Consolidation of 10 distinct service desk groups and six different ticketing tools
- Tier I, II and problem management help/service desk operations
- Establishment and implementation of FPAC-tailored ITIL processes

VVL SELECT'S RECENT USDA EXPERIENCE (CONTINUED)

USDA FPAC RMA: Crop Insurance Software Delivery Support Services

- Platform O&M, Modernization, and Enhancement for over 50 disparate platforms
- On-premises, cloud, SaaS, and integration
- Platform modernization strategies, road mapping, cyber security compliance

USDA Information Security Center (ISC) Program and Security Management Support

- Security Operations Center (SOC) support to USDA's front-line defense of enterprise data and systems
- Top secret team of threat hunters
- Privacy Office support of privacy policy development and process and procedure implementation and monitoring.

Office of Contracting & Procurement (OCP), Support Services for Integrated Acquisition System (IAS) and Charge Card Service Center (CCSC) for Purchase Card & Fleet Card

- Program Management, Technology Development, Business, Administrative, Financial, CPIC Support
- Advisory and documentation for IV&V compliance with OMB Circular A-123 controls
- Tableau dashboarding, SharePoint development, training

USDA DISC: 24x7x365 Datacenter IT Support Services

- Infrastructure, system, and data administration support for DISC's data center of 10,000 servers, storage, network, 300 COTS instances and IBM mainframe devices.
- Tier I-III support for over 80,000 tickets annually with ITIL processes
- Stood up data science & analytics group to deliver reporting, additional insight, and automation

USDA DISC: IT Hosting Platforms Engineering & Architecture Support Services

- Data analytics, data management, automation, and orchestration services
- Application and database administration support, engineering, DME, O&M, and integration
- Datacenter facilities and equipment operations, including mainframe systems, network services, operating and storage.

USDA DISC: Data Center Colocation, Migration, and Support

- Planned, package, migrate, and re-install data center equipment from St. Louis to Chicago
- Re-design and engineer data center network and cabling
- 24x7 data center support, O&M, monitoring

USDA DISC: Enterprise Datacenter Monitoring & Management

- Monitoring & Management for IT infrastructure, applications, configuration, and assets
- Tool integration, implementation, configuration, and training
- Enterprise observability tools such as DataDog

USDA DISC: Certification and Accreditation Services

- Create and maintain documentation maintaining FedRAMP Moderate, IL3 Moderate, FISMA High accreditation for all platforms, including collocated, midrange and mainframe IaaS, and PaaS.
- System Security Plans (SSP), Incident Response Plans, Configuration Management Plans, Control Implementation Summaries (CIS), and user guides
- Review 3PAO Security Assessment Report (SAR), create and prioritize Plans of Action & Milestones (POA&M) and manage POA&Ms to completion