VVL SELECT

NASA SEWP VI
Solutions for Enterprise-Wide Procurement
Contract Holder

NASA SOLUTIONS FOR ENTERPRISE-WIDE PROCUREMENT VI

SEWP VI Ordering Guide

Category B

Contract 80TECH26D2003

VVL Select LLC · 300 Main Avenue, Aliquippa, PA 15001-2449

CONTACTS

VVL Select SEWP VI support staff

PROGRAM MANAGEMENT OFFICE

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CONTRACTS MANAGER

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PROGRAM SUPPORT INFORMATION

How to obtain a quote from VVL Select

To obtain a quote for hardware, software or services, please contact the VVL Select SEWP VI Program Management Office: **SEWPVI@vvlselect.com** | **410-864-8659**.

Policy and procedures

For information on:

- How to obtain a quote from VVL Select
- Installation, basic warranty, extended warranty, technical support, software support and other post-delivery issues
- Troubleshooting a problem order

please contact the VVL Select SEWP VI PM and DPM at **SEWPVI@vvlselect.com** or **410-864-8659**.

PROGRAM SUPPORT INFORMATION

SEWP VI order process

1. Customer or Contract Holder submits orders to the SEWP VI Program via email (**sewporders@sewp.nasa.gov**) or fax (**301-286-0317**).
2. The SEWP VI PMO enters the order into the system and assigns it a case number.
3. If an RFQ number is provided with the order, the CLIN list provided by the Contract Holder during quoting is reverified against the order total and assigned a SEWP VI Control Number (SCN).

   If the totals do not match or no RFQ number is provided, the Contract Holder must re-enter the CLIN verification file using the CHOP order tool within one (1) business day. An SCN will not be assigned until the CLIN list is verified. A CLIN list is required for all new orders and order modifications that change the dollar amount of the order.

4. Once the order is verified, the Contract Holder receives an email that the SEWP VI PMO has entered an order.
5. The Contract Holder acknowledges receipt of the order by replying directly to the order email, or by using the "Mark as Received" button on the CHOP, within one (1) business day.

   Recommended method: The SEWP Quote Request Tool (QRT) is recommended for RFQs.

Information required for each order

- [ ] Date of order
- [ ] Signature (direct, electronic, or implied through a preapproved method) of the authorized Government ordering official
  - Contracting Officer for the order
  - Credit card holder name for credit card orders
- [ ] Name and phone number of the authorized Government ordering official
- [ ] Name of issuing agency
- [ ] Name of ordering agency (if different from issuing agency)
- [ ] Order number
  - Unique order number for the ordering Government entity; the ordering agency determines the order number
- [ ] Contractor name and SEWP VI contract number: **VVL Select LLC, 80TECH26D2003**
- [ ] Appropriation and accounting data
- [ ] Billing and invoice address
- [ ] Shipping address
- [ ] SEWP VI CLIN and product descriptions to be delivered
- [ ] Total order amount
- [ ] Additional mutually agreed terms and conditions, Statement of Work, and so forth
- [ ] Period of performance for any associated services

PROGRAM SUPPORT INFORMATION

SEWP VI Agency Administrative Handling Fee

0.34%

NOT TO EXCEED

An Agency Administrative Handling Fee, not to exceed 0.34% of the total price of the delivery order, applies to all orders under the SEWP VI contracts. The SEWP VI website will post the fee percentage, and the SEWP VI PMO will notify the Contractor by email of any change.

VVL Select SEWP VI contract

Award Category	Category B – Enterprise-Wide ITC/AV Service Solutions
Contract Number	80TECH26D2003
CAGE Code	8STR8
UEI	T4JKYQ1XDHT3
NAICS Code	**541512** — Computer Systems Design Services Additional NAICS: 513210 · 518210 · 541330 · 541511 · 541513 · 541519 · 541611 · 541614 · 541618 · 541990
Anticipated Ordering Period	November 1, 2026 – October 31, 2036

Mission

The SEWP VI Program (www.sewp.nasa.gov/sewpvi) enables NASA and all Federal agencies to efficiently and effectively acquire mission-critical Information Technology, Communication and Audio Visual (ITC/AV) solutions and services through a suite of contracts spanning a diversity of business sizes and offerings. SEWP's customized reporting, streamlined procurement processes, innovative applications, premier customer service, acquisition insight and Government/industry partnership deliver best-in-class value for the Federal Government.

NASA SEWP VI is a multi-award Government-Wide Acquisition Contract (GWAC) with a $20 billion ceiling per prime contract and a 10-year ordering period. Its purpose is to streamline procurement of ITC/AV products, cloud, cybersecurity and related professional services. The GWAC is divided into three categories:

CATEGORY A

ITC/AV Solutions

Covers hardware, software, cloud solutions, maintenance and product-based services.

CATEGORY B — VVL Select

Enterprise-Wide ITC/AV Service Solutions

Focused on enterprise-level IT, communications and audiovisual infrastructure support services. VVL Select holds a Category B contract.

CATEGORY C

Mission-Based ITC/AV Service Solutions

Mission-based ITC/AV services.

What's in scope for SEWP VI

SEWP provides a broad suite of ITC/AV solutions and services. Because technology keeps evolving, SEWP lets Contract Holders add new commercial technology and IT services to their contracts daily as customers request them. To confirm a requirement is within SEWP VI scope, send an overview or bill of materials (BOM) to **help@sewp.nasa.gov** for a quick review.

Ordering process for agencies

Each agency's internal ordering process varies. The process and forms for Purchase Requests (PRs) and Delivery Orders (DOs) issued against a SEWP contract are set by the issuing agency, not the NASA SEWP Program Management Office (PMO). Typically, the end user defines the requirement and generates a PR, which goes with any funding information to the agency's procurement office, which issues the DO. Any valid Federal agency DO form and DO number may be used.

The NASA SEWP PMO does not issue DOs; they must be issued through the issuing agency's procurement office. The PMO reviews, processes and tracks issued DOs and forwards them to the Contract Holder. If any order is modified, the modification must also route through the SEWP PMO.

Some agencies have special requirements for issuing IT delivery orders. It is the issuing agency Contracting Officer's responsibility to know any agency-specific policies on ordering through existing vehicles and GWACs. SEWP contracts do not require agencies to use intermediary procurement offices, except as directed by their own internal policies.

How to contact SEWP

SEWP PMO HOURS
Monday–Friday, 7:30 AM – 6:00 PM (ET)

CUSTOMER HELP DESK
(301) 286-1478

EMAIL
help@sewp.nasa.gov

WEBSITE
www.sewp.nasa.gov

Vision

SEWP VI is the pre-eminent world-class leader using a broad range of comprehensive and intuitively accessible processes and methodologies to manage, inform, display and acquire state-of-the-art technology solutions through the SEWP VI Marketplace and Agency Storefronts.

Fair opportunity when using SEWP VI contracts

Contractors will be provided a fair opportunity at the individual order level as appropriate per FAR Part 16.505(b), including through the SEWP VI RFQ tools. No documentation of the order selection is required to be submitted with the order; all such documentation is to be maintained by the issuing procurement office.

The Contractor shall not market, quote or otherwise offer for sale any IT solutions not listed under this contract until those solutions are included in the SEWP VI database of record and available to all Government end users.

REQUEST FOR INFORMATION (RFI)

If the Government issues a Request for Information (RFI) as part of market research, the Contractor may provide items not yet listed on its SEWP VI contract as part of a market research quote if:

1. All such items are clearly marked as not yet available on the SEWP VI contract; and
2. The Contractor submits a technology refreshment request to add those products to its contract.

REQUEST FOR QUOTE (RFQ) OR MARKET RESEARCH REQUEST (MRR)

If the Government issues a Request for Quote (RFQ) or a Market Research Request (MRR), the Contractor may only respond with items available on its contract, priced no greater than the price in the Attachment F SEWP VI database of record at the time the quote is issued. If the Contractor has insufficient items on its contract to fully respond to the formal RFQ, the Contractor must respond with a No Bid.

Unless the RFQ specifically allows partial quotes, the Contractor must respond fully to all requirements in the RFQ.

When submitting a quote to a Government end user, the Contractor must clearly state how long the quote is valid, and shall honor any order submitted within that period.

When responding to an RFI or RFQ issued through the NASA SEWP VI online RFQ system, the Contractor must respond as outlined in Attachment C: Contract Holder User Manual (CHUM).

Contract Holders are prohibited from using Government information posted on the NASA SEWP VI Contract Holder Only Page, such as RFQs and RFIs, for purposes other than proposing on SEWP VI requirements. This includes providing third parties with SEWP VI information and requirements to help companies that are not SEWP VI Contract Holders submit unsolicited proposals for agency requirements already posted to the NASA SEWP VI online quoting system.

VVL SELECT OVERVIEW

Technology that answers to people.

VVL Select connects people, proven federal delivery experience and commercial technology to keep agency missions running. Our approach is right-sized and agile, and real people answer the phone and own the outcome.

VVL Select LLC is a mentor-protégé joint venture of VVL Systems & Consulting and ECCO Select, delivering managed IT, cloud, application development, cybersecurity and advisory services to federal agencies.

MISSION OUTCOMES (TEAM EXPERIENCE)

- Consolidated 10 USDA FPAC service desk groups and 6 ticketing tools into one ITIL-based service desk
- Moved USDA FNS FFAVORS from a DoD environment to FedRAMP cloud, saving about 50%
- 24x7x365 data center support for USDA DISC: ~10,000 servers, 50+ platforms
- Relocated a USDA data center from St. Louis to Chicago
- 80,000+ service tickets handled annually

TECHNOLOGY THAT DELIVERS

- Development, Modernization & Enhancement
- DevSecOps and integrated security testing
- Data science: analytics, AI / ML / NLP
- Cloud and infrastructure O&M
- Enterprise network engineering and operations
- Cybersecurity, audit and accreditation
- Robotic process automation, blockchain

KEY FACTS

- Founded 2020
- Offices: Aliquippa, PA and Kansas City, MO
- Joint venture: VVL Systems & Consulting + ECCO Select
- 20+ years combined USDA delivery experience
- 45+ years of USDA, federal and DoD executive experience
- Small Business Joint Venture; Small Disadvantaged Business (self-certified)
- Minority-Owned and Hispanic American-Owned

WHAT WE DO

- Development & Modernization
- Data Science
- Operations & Maintenance
- Network Engineering & Operations
- Emerging Technologies
- Cybersecurity
- Management Services
- Help Desk (Tier 1–3, 24x7x365)
- Business & Professional Services

WHO WE SERVE

- USDA Office of the Chief Information Officer
- USDA Digital Infrastructure Services Center (DISC)
- USDA Information Security Center (ISC)
- USDA Farm Production and Conservation (FPAC)
- USDA Food and Nutrition Service (FNS)
- USDA Office of Procurement and Property Management
- USDA Office of Inspector General

MARQUEE PROGRAMS

- USDA FPAC-BC: Consolidated Service Desk
- USDA FNS: FFAVORS application support
- USDA DISC: Data center operations and hosting
- USDA DISC ENS: Enterprise network operations, engineering and Tier 2/3 support
- USDA ISC: Security Operations Center and security management
- USDA OCP: Integrated Acquisition System and Charge Card Service Center
- USDA FPAC RMA: Crop insurance software delivery

CERTIFICATIONS

- ISO 9001:2015 Quality Management
- ISO/IEC 20000-1:2018 IT Service Management
- ISO/IEC 27001:2022 Information Security
- CMMI-DEV / CMMI-SVC Maturity Level 3

CONTRACT VEHICLES & IDENTIFIERS

- NASA SEWP VI Category B: 80TECH26D2003
- GSA MAS: 47QTCA22D0057 (SINs 54151S, 518210C)
- UEI T4JKYQ1XDHT3 · CAGE 8STR8
- Primary NAICS 541512 — Computer Systems Design Services
- Additional NAICS: 513210 · 518210 · 541330 · 541511 · 541513 · 541519 · 541611 · 541614 · 541618 · 541990
- www.vvlselect.com · info@vvlselect.com

Mission outcomes and programs reflect work performed by the VVL Select joint venture team members.